

CF CLICK

MOBILE APP NAVIGATION GUIDE

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Pre-Log In / Login Functions

1. Sign Up Requests

- After downloading the CF CLICK mobile app, click on the icon to open the app.
- Locate the “Sign Up” tab on the bottom of the application and click it.
- Enter required details (Name, NIC, Email, Mobile Number – Account related details)

(If details are not updated on the account, CF Staff should update these details accordingly)

- Click “Confirm”
- Click “Allow” when app requests permission from the user to access the mobile phone
- OTP is sent to the clients SMS inbox (for device verification – enter this code on the app)
- Within the next 24hrs, a 4-Digit Passcode (SMS) and secured PDF (containing permanent User Name & Temporary Password) to the email address associated with the Savings Account.
- Client is then able to use the 4-digit Passcode to open the PDF file sent to the email
- Client should then enter the temporary Password (as per the PDF) and given User Name in the Mobile App.
- Client should then re-enter a preferred permanent Password
- Client now has full access to the CF CLICK Mobile App.

2. Apply For A Loan

This facility is only provided to L2 registered Lease clients. (Client should have an active Savings Account)

Lease clients are selected in a per-defined system based criteria and eligibility to quick loan application is granted on this basis. Quick loan is an extended sub loan to main lease contract of client. Eligible client can release upto a maximum of Rs 50,000 for system given maximum period and minimum period of one month. Quick loan funds are credited to CF savings account of client real time.

3. Opening a Fixed Deposit Account

3.1 Required details (Should be entered by the client)

1) **Product Type** (Client needs to select from drop-down menu)

- CF Term
- CF Senior Citizen
- CF Excel
- CF Ultra

2) **FD Amount**

3) **FD Period**

4) **Select from “Maturity” or “Monthly”**

5) **FD Certificate Collecting Branch** (Drop-down menu)

6) **Nominee Name**

7) **Nominee NIC**

3.2 Process

- On line FD account opening function will be allowed only for registered mobile app users
- It is a mandatory requirement to have an active CF Savings account for register with mobile app.
- Maximum limit for a single FD is restricted to Rs.500,000/-. (5,000/- to 500,000/-)
- Along with these details customer should debit the relevant amount to his/her CF Savings Account. Account balance should also be sufficient to meet the transfer. If not transaction will not be completed.
- Upon submit the above details along with a successful funds transfer, Deposit system will allocate next receipt number for this & generate an FD account in the Deposit system. FD will then be activated with the standard scheme rates. Special rates will not be allowed during this process.
- Customer will then be notified by SMS (Upon successfully activation)

Your deposit account has been successfully activated .Relevant receipt number & deposit A/C numbers are 0120R0XXXXXX & 0121XXXXXX-00 respectively. Thank you for your patronage.”

3.3. Obtaining The FD Certificate

- Certificate will reach the respective branch(es) within 3 working days
- An SMS will be triggered to the respective client (two working days after the FD Certificate is printed) with the following content:

“Your Fixed Deposit Certificate in respect of Deposit Number 0121xxxxxx-00 is ready for collection from your CF Branch XXXXXXXXXXX. Thank you for your patronage.”

- When the customer comes to collect the certificate, branch officer should obtain the FD mandate sign by client & send back to City Office.

4. Opening a Savings Account

4.1 Required details (Should be entered by the client)

1) Name

2) Mobile Number

3) NIC

4) Email

5) Location

6) Link to Facebook Account

7) Comments

Click "Continue" To Proceed

5. Products & Rates

Please refer to www.cf.lk or the CF CLICK Mobile App for updated rate sheets.

- **Deposits**

- CF TERM
- SENIOR CITIZEN
- CF EXCEL
- ULTRA

- **Savings**

- CF NORMAL SAVINGS
- CF EXCEL SAVINGS
- CF SUPER SAVINGS
- CF SENIOR CITIZENS
- CF MINOR

- **Leasing**

- **Business Loans**

- **Budget Hire**

- **Insurance – CFIB**

6. Financial Calculators

6.1. Lease/Loan calculator

6.2. Fixed Deposits calculator

6.3. Budget Hire vehicle valuation

6.1. Lease Calculator - Customer needs to fill in the following details

- Vehicle Type (Drop-down menu)
- Vehicle Condition
- Lease Amount
- Lease Period
- Residual Amount
- Residual Percentage

6.2. Loan Calculator

Customer needs to fill in the following details

- Product Type (Business Loans or Personal Loans)
- Loan Amount
- Payback Period

6.3 Budget Hire

Customer should select from one of the 2 options below and proceed to enter details.

- **Im Looking For A Vehicle / I Found A Vehicle**

- **Name**
- **Mobile Number**
- **NIC**
- **Email Address**
- **Location**
- **Link to Facebook Account**
- **Comments**

7. Location Finder

The Location Finder option assists the user to locate

- 1) Cash Deposit Machines
- 2) CF and Commercial Bank ATM's
- 3) All CF branches located island wide.

- Client should select from the drop-down menu depending on the requirement.
- Default selection of the “All” options displays all ATM outlets (CF and Commercial Bank), Cash Deposit Machines and CF branches located near you and island wide.

8. CF Promotions

Clients can check this section of the Mobile App to stay updated on currently active promotions related to CF products and offers.

9. FAQ's

Product related FAQ's can be viewed on the CF CLICK Mobile App